

RFP-2765 Next Generation (NXGEN) Enterprise Resource Planning (ERP),
Phase III: Implementation and Support Services - Part 1

Budget: \$24,000,000 - \$30,000,000

Final: 10/30/2023 at 10:30 AM via Teams

Evaluators: 1-Charles, 2-Chris, 3-Courtney, 4-Fonda, 5-Tonya, 6-Eric B., 7-Eric D.	Aight Solutions								Deloitte Consulting, LLP							
	Project Relative Weight							Average Team Score								Average Team Score
	E1	E2	E3	E4	E5	E6	E7	70.57	E1	E2	E3	E4	E5	E6	E7	69.07
Small Business Participation - 10 pts																
Calculation of Small Business Participation - 35% TARGET GOAL	0.00								6.00							
Price - 15 pts	Actual Price								Actual Price							
Purchase Price Calculation per "Instruction to Respondents"	\$14,775,960.17							15.00	\$32,000,000.00							6.93
Respondent's (and Subconsultant's, if applicable) Reputation and Quality of Services - 35 pts																
Quality of Respondent's submitted examples and services - 10 pts	9.00	9.00	6.00	8.00	5.00	9.00	7.00	7.57	6.00	8.00	8.00	8.00	8.00	10.00	8.00	8.00
Respondent's past performance and references - 5 pts	4.00	5.00	3.00	4.00	4.00	5.00	4.00	4.14	3.00	5.00	4.00	4.00	2.00	1.00	3.00	3.14
Respondent's demonstrated understanding and acceptance of the scope of work - 10 pts	9.00	7.00	7.00	8.00	3.00	8.00	7.00	7.00	7.00	10.00	8.00	9.00	8.00	7.00	7.00	8.00
Qualifications and experience of assigned personnel in delivery or projects like this Project - 5 pts	4.00	3.00	4.00	2.00	2.00	5.00	5.00	3.57	3.00	5.00	5.00	5.00	4.00	4.00	5.00	4.43
Availability of other resources, including staffing capabilities and location of facilities - 5 pts	3.00	3.00	4.00	1.00	1.00	5.00	4.00	3.00	4.00	5.00	5.00	5.00	4.00	5.00	5.00	4.71
Total Average - Respondent's Reputation and Quality of Services	29.00	27.00	24.00	23.00	15.00	32.00	27.00	25.29	23.00	33.00	30.00	31.00	26.00	27.00	28.00	28.29
Benefit to PHA - 30 pts																
The extent to which services, including the implementation approach, support services and collection of submitted sample plans and strategies proposed meet the PHA's needs - 10 pts	8.00	5.00	8.00	8.00	4.00	7.00	7.00	6.71	7.00	10.00	9.00	8.00	7.00	6.00	7.00	7.71
The anticipated cost of all phases, as detailed in the scope, including major milestones outlined, discovered, or recommended, reasonably address risk identification and remediation, organizational change management, including costs related to compatibility (or lack thereof) for data governance, master data management, data conversion, data verification, data validation and data migration from existing PHA applications with interfaces and integration to the software as a service (SaaS) platforms as selected - 5 pts	5.00	5.00	4.00	4.00	4.00	5.00	4.00	4.43	2.00	2.00	2.00	3.00	2.00	3.00	3.00	2.43
Delivery, implementation, go-live and post go-live support, the availability and quality of functional and technical support resources, which have ability to timely deliver needed, requested, planned and unplanned services - 10 pts	8.00	8.00	7.00	7.00	6.00	9.00	8.00	7.57	7.00	10.00	9.00	8.00	7.00	8.00	6.00	7.86
The total, overall cost of implementation, to provide training, documentation of implementation and acquisition of any services to ensure the stability, reliability, continuity, supportability, and sustainability of the selected integrated software as a service (SaaS) platforms, at each go-live with post go-live support - 5 pts	4.00	5.00	4.00	4.00	4.00	5.00	5.00	4.43	2.00	3.00	3.00	3.00	2.00	3.00	2.00	2.57
Total Average - Performance Plan and Other Benefits	25.00	23.00	23.00	23.00	18.00	26.00	24.00	23.14	18.00	25.00	23.00	22.00	18.00	20.00	18.00	20.57
Overall Compliance with PHA Policies and Instructions - 10 pts																
Full completion of the proposal Response form and submission of the items required by the proposal documents, including, but not limited to, all items set forth in Section C of the proposal Response form, and including addenda, if any - 4 pts	4.00	3.00	3.00	3.00	2.00	4.00	4.00	3.29	2.00	4.00	4.00	4.00	3.00	4.00	3.00	3.43
Understanding and acceptance of PHA's contract requirements - 2 pts	2.00	2.00	1.00	1.00	1.00	1.00	2.00	1.43	0.00	1.00	1.00	1.00	1.00	1.00	1.00	0.86
Transparency of all fees - 2 pts	1.00	1.00	1.00	1.00	1.00	2.00	2.00	1.29	0.00	1.00	1.00	2.00	1.00	2.00	2.00	1.29
Response acceptably presented in terms of clarity, conciseness, organization and appearance - 2 pts	2.00	1.00	1.00	0.00	1.00	2.00	1.00	1.14	1.00	2.00	2.00	2.00	2.00	2.00	1.00	1.71
Total Average - Overall Compliance with PHA Policies and Instructions	9.00	7.00	6.00	5.00	5.00	9.00	9.00	7.14	3.00	8.00	8.00	9.00	7.00	9.00	7.00	7.29
TEAM AVERAGE TOTAL SCORES								70.57								69.07

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Evaluators: 1-Charles, 2-Chris, 3-Courtney, 4-Fonda, 5-Tonya, 6-Eric B., 7-Eric D.	KPMG, LLP							Average Team Score
Project Relative Weight	E1	E2	E3	E4	E5	E6	E7	58.59
Small Business Participation - 10 pts								
Calculation of Small Business Participation - 35% TARGET GOAL	0.00							
Price - 15 pts	Actual Price							
Purchase Price Calculation per "Instruction to Respondents"	\$24,580,306.00							9.02
Respondent's (and Subconsultant's, if applicable) Reputation and Quality of Services - 35 pts								
Quality of Respondent's submitted examples and services - 10 pts	4.00	10.00	6.00	5.00	6.00	7.00	5.00	6.14
Respondent's past performance and references - 5 pts	2.00	5.00	3.00	2.00	1.00	5.00	2.00	2.86
Respondent's demonstrated understanding and acceptance of the scope of work - 10 pts	7.00	10.00	6.00	5.00	4.00	8.00	6.00	6.57
Qualifications and experience of assigned personnel in delivery or projects like this Project - 5 pts	3.00	5.00	4.00	4.00	3.00	5.00	4.00	4.00
Availability of other resources, including staffing capabilities and location of facilities - 5 pts	3.00	5.00	4.00	4.00	3.00	5.00	5.00	4.14
Total Average - Respondent's Reputation and Quality of Services	19.00	35.00	23.00	20.00	17.00	30.00	22.00	23.71
Benefit to PHA - 30 pts								
The extent to which services, including the implementation approach, support services and collection of submitted sample plans and strategies proposed meet the PHA's needs - 10 pts	5.00	9.00	7.00	7.00	6.00	7.00	7.00	6.86
The anticipated cost of all phases, as detailed in the scope, including major milestones outlined, discovered, or recommended, reasonably address risk identification and remediation, organizational change management, including costs related to compatibility (or lack thereof) for data governance, master data management, data conversion, data verification, data validation and data migration from existing PHA applications with interfaces and integration to the software as a service (SaaS) platforms as selected - 5 pts	3.00	3.00	4.00	3.00	3.00	2.00	2.00	2.86
Delivery, implementation, go-live and post go-live support, the availability and quality of functional and technical support resources, which have ability to timely deliver needed, requested, planned and unplanned services - 10 pts	6.00	10.00	7.00	6.00	6.00	10.00	7.00	7.43
The total, overall cost of implementation, to provide training, documentation of implementation and acquisition of any services to ensure the stability, reliability, continuity, supportability, and sustainability of the selected integrated software as a service (SaaS) platforms, at each go-live with post go-live support - 5 pts	2.00	5.00	3.00	2.00	3.00	2.00	2.00	2.71
Total Average - Performance Plan and Other Benefits	16.00	27.00	21.00	18.00	18.00	21.00	18.00	19.86
Overall Compliance with PHA Policies and Instructions - 10 pts								
Full completion of the proposal Response form and submission of the items required by the proposal documents, including, but not limited to, all items set forth in Section C of the proposal Response form, and including addenda, if any - 4 pts	2.00	4.00	4.00	3.00	1.00	4.00	4.00	3.14
Understanding and acceptance of PHA's contract requirements - 2 pts	0.00	1.00	1.00	0.00	1.00	1.00	1.00	0.71
Transparency of all fees - 2 pts	0.00	1.00	0.00	1.00	1.00	2.00	2.00	1.00
Response acceptably presented in terms of clarity, conciseness, organization and appearance - 2 pts	0.00	1.00	2.00	1.00	1.00	1.00	2.00	1.14
Total Average - Overall Compliance with PHA Policies and Instructions	2.00	7.00	7.00	5.00	4.00	8.00	9.00	6.00
TEAM AVERAGE TOTAL SCORES								58.59