RFP-2765 Next Generation (NXGEN) Enterprise Resource Planning (ERP), Phase III: Implementation and Support Services - Part 1

Budget: \$24,000,000 - \$30,000,000 Final: 10/30/2023 at 10:30 AM via Teams

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Evaluators: 1-Charles, 2-Chris, 3-Courtney, 4-Fonda, 5-Tonya, 6-Eric B., 7-Eric D.	Alight Solutions					Deloitte Consulting, LLP										
Project Relative Weight	Average Team Score													Average Team Score		
	E1	E2	E3	E4	E5	E6	E7	70.57	E1	E2	E3	E4	E5	E6	E7	69.07
Small Business Participation - 10 pts																
Calculation of Small Business Participation - 35% TARGET GOAL					0.00								6.00			
Price - 15 pts					Actual Pri	ice							Actual Pr	ice		
Purchase Price Calculation per "Instruction to Respondents"			\$14	1,775,960.	17			15.00			\$32	2,000,000	.00			6.93
Respondent's (and Subconsultant's, if applicable) Reputation and Quality of Services - 35 pts																
Quality of Respondent's submitted examples and services - 10 pts	9.00	9.00	6.00	8.00	5.00	9.00	7.00	7.57	6.00	8.00	8.00	8.00	8.00	10.00	8.00	8.00
Respondent's past performance and references - 5 pts	4.00	5.00	3.00	4.00	4.00	5.00	4.00	4.14	3.00	5.00	4.00	4.00	2.00	1.00	3.00	3.14
Respondent's demonstrated understanding and acceptance of the scope of work - 10 pts	9.00	7.00	7.00	8.00	3.00	8.00	7.00	7.00	7.00	10.00	8.00	9.00	8.00	7.00	7.00	8.00
Qualifications and experience of assigned personnel in delivery or projects like this Project - 5 pts	4.00	3.00	4.00	2.00	2.00	5.00	5.00	3.57	3.00	5.00	5.00	5.00	4.00	4.00	5.00	4.43
Availability of other resources, including staffing capabilities and location of facilities - 5 pts	3.00	3.00	4.00	1.00	1.00	5.00	4.00	3.00	4.00	5.00	5.00	5.00	4.00	5.00	5.00	4.71
Total Average - Respondent's Reputation and Quality of Services	29.00	27.00	24.00	23.00	15.00	32.00	27.00	25.29	23.00	33.00	30.00	31.00	26.00	27.00	28.00	28.29
Benefit to PHA - 30 pts																
The extent to which services, including the implementation approach, support services and collection of submitted sample plans and strategies proposed meet the PHA's needs - 10 pts	8.00	5.00	8.00	8.00	4.00	7.00	7.00	6.71	7.00	10.00	9.00	8.00	7.00	6.00	7.00	7.71
The anticipated cost of all phases, as detailed in the scope, including major milestones outlined, discovered, or recommended, reasonably address risk identification and remediation, organizational change management, including costs related to compatibility (or lack thereof) for data governance, master data management, data conversion, data verification, data validation and data migration from existing PHA applications with interfaces and integration to the software as a service (SaaS) platforms as selected - 5 pts	5.00	5.00	4.00	4.00	4.00	5.00	4.00	4.43	2.00	2.00	2.00	3.00	2.00	3.00	3.00	2.43
Delivery, implementation, go-live and post go-live support, the availability and quality of functional and technical support resources, which have ability to timely deliver needed,																
requested, planned and unplanned services - 10 pts The total, overall cost of implementation, to provide training, documentation of implementation and acquisition of any services to ensure the stability, reliability, continuity, supportability, and sustainability of the selected integrated software as a service (SaaS) platforms, at each go-live with post go-live support - 5 pts	4.00	5.00	7.00	7.00 4.00	4.00	5.00	5.00	7.57	2.00	3.00	3.00	3.00	2.00	3.00	2.00	7.86
Total Average - Performance Plan and Other Benefits	25.00	23.00	23.00	23.00	18.00	26.00	24.00	23.14	18.00	25.00	23.00	22.00	18.00	20.00	18.00	20.57
Overall Compliance with PHA Policies and Instructions - 10 pts																
Full completion of the proposal Response form and submission of the items required by the proposal documents, including, but not limited to, all items set forth in Section C of the proposal Response form, and including addenda, if any -4 pts	4.00	3.00	3.00	3.00	2.00	4.00	4.00	3.29	2.00	4.00	4.00	4.00	3.00	4.00	3.00	3.43
Understanding and acceptance of PHA's contract requirements - 2 pts	2.00	2.00	1.00	1.00	1.00	1.00	2.00	1.43	0.00	1.00	1.00	1.00	1.00	1.00	1.00	0.86
Transparency of all fees - 2 pts	1.00	1.00	1.00	1.00	1.00	2.00	2.00	1.29	0.00	1.00	1.00	2.00	1.00	2.00	2.00	1.29
Response acceptably presented in terms of clarity, conciseness, organization and appearance - 2 pts	2.00	1.00	1.00	0.00	1.00	2.00	1.00	1.14	1.00	2.00	2.00	2.00	2.00	2.00	1.00	1.71
Total Average - Overall Compliance with PHA Policies and Instructions	9.00	7.00	6.00	5.00	5.00	9.00	9.00	7.14	3.00	8.00	8.00	9.00	7.00	9.00	7.00	7.29
TEAM AVERAGE TOTAL SCORES								70.57								69.07

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Budget: \$24,000,000 - \$30,000,000 Final: 10/30/2023 at 10:30 AM via Teams

Some Project Relative Weight E1 E2 E3 E4 E5 E6 E7 S8.49	Final: 10/30/2023 at 10:30 AM via Teams											
Some Project Relative Weight E1 E2 E3 E4 E5 E6 E7 S8.49	Evaluators: 1-Charles, 2-Chris, 3-Courtney, 4-Fonda, 5-Tonya, 6-Eric B., 7-Eric D.			KPMG, LLP								
Small Business Participation - 10 pts Calculation of Small Business Participation - 35% TARGET GOAL Price - 15 pts Purchase Price Calculation per "Instruction to Respondenis" S24,580,30€.00 \$9.02 Respondent's (and Subconsultant's, if applicable) Reputation and Quality of Services - 35 pts Gaudily of Respondent's submitted examples and services 10 pts 4.00 10.00 5.00 5.00 1.00 5.00 2.00 2.86 Respondent's submitted examples and services - 10 pts 4.00 10.00 5.00 5.00 1.00 5.00 2.00 2.86 Respondent's semonstrated understanding and acceptance of the scope of work - 10 pts 10 pts 7.00 10.00 6.00 5.00 4.00 8.00 6.00 6.57 Qualifications and experience of assigned personnel in delivery or projects like this Project - 5 pts 8.00 5.00 4.00 8.00 5.00 4.00 8.00 6.00 6.57 Qualifications and experience of assigned personnel in delivery or projects like this Project - 5 pts 8.00 5.00 4.00 8.00 5.00 4.00 8.00 5.00 4.00 8.00 5.00 4.00 8.00 6.00 6.57 Qualifications and experience of assigned personnel in delivery or projects like this Project - 5 pts 8.00 5.00 4.00 8.00 5.00 4.00 8.00 5.00 4.00 8.00 5.00 4.00 8.00 5.00 4.00 8.00 5.00 4.00 8.00 5.00 4.00 8.00 5.00 4.00 8.00 5.00 4.00 8.00 5.00 4.00 8.00 5.00 5.00 4.00 8.00 5.00 5.00 4.00 8.00 5.00 5.00 4.00 8.00 5.00 5.00 4.00 8.00 5.00 5.00 4.00 8.00 5.00 5.00 4.00 8.00 5.00 5.00 4.00 8.00 5.00 5.00 4.00 8.00 5.00 5.00 4.00 8.00 5.00 5.00 5.00 4.00 8.00 5.00 5.00 5.00 4.00 8.00 5.00 5.00 5.00 5.00 4.00 8.00 5.00 5.00 5.00 5.00 5.00 5.00 5	Project Relative Weight			Average Team Score								
Calculation of Small Business Participation - 35% TARGET GOAL Calculation per "Instruction to Respondents" S24,580,306,00 S0,02 S0,02		E1	E2	E3	E4	E5	E6	E7	58.59			
Price - 15 pts	Small Business Participation - 10 pts											
Purchase Price Calculation per "Instruction to Respondents" \$24,580,306.00 \$9,02	Calculation of Small Business Participation - 35% TARGET GOAL					0.00						
Respondent's (and Subconsultant's, if applicable) Reputation and Quality of Services - 35 pts Quality of Respondent's submitted examples and services - 10 pts Tought of the constructed understanding and acceptance of the scope of work - 10 pts Tought of the resources, including staffing capabilities and location of facilities - 5 pts Total Average - Respondent's Reputation and Quality of Services Respondent's submitted examples and services - 10 pts Total Average - Respondent's Reputation and Quality of Services 10 pts 10 pts	Price - 15 pts	Actual Price										
Services - 35 pts	Purchase Price Calculation per "Instruction to Respondents"			\$2	4,580,306	.00			9.02			
Respondent's past performance and references - 5 pts Respondent's demonstrated understanding and acceptance of the scope of work - 10 pts Total Average - Nerbondent's Agent and State (Sass) platforms, as selected - 5 pts Delivery, implementation, go-live and post go-live support, the availability and quality of functional and technical more succes, which have ability to timely deliver needed, requested, planned and upplanned and upplanned and sustainability of the selected integrated software as a service (Sass) platforms, at each go-live with post go-live support - 5 pts Total Average - Performance Plan and Other Benefits Overall Compliance with PHA Policies and Instructions - 10 pts Total Average - Poverall Compliance with PHA Policies and Instructions - 2 pts Total Average - Overall Compliance with PHA Policies and instructions 2.00 5.00 5.00 5.00 4.00 4.00 3.00 5.00 5.00 4.00 4.00 4.00 3.00 5.00 5.00 4.14 4.00 4.00 5.00 5.00 5.00 4.14 4.00 4.00 5.00 5.00 5.00 5.00 5.00 4.14 4.00 5.00 5.00 5.00 5.00 5.00 5.00 5.0												
Respondent's demonstrated understanding and acceptance of the scope of work - 10 pts Qualifications and experience of assigned personnel in delivery or projects like this Project - 5 pts Qualifications and experience of assigned personnel in delivery or projects like this Project - 5 pts 3.00		1										
Qualifications and experience of assigned personnel in delivery or projects like this Project - 5 pts and experience of assigned personnel in delivery or projects like this Project - 5 pts and experience of assigned personnel in delivery or projects like this Project - 5 pts and experience of assigned personnel in delivery or projects like this Project - 5 pts and a control of the prosonal Response of the Reputation and Quality of Services and collection of submitted sample plans and strategies proposed meet the PPM's needs - 10 pts and provide training and remediation, organizational change management, and compared in the scope, including major milestones outlined, discovered, or recommended, reasonably address risk identification and remediation, organizational change management, discovered, or recommended, reasonably address risk identification, data validation and data migration from existing PPHA applications with interfaces and integration to the software as a service (SaaS) platforms as selected - 5 pts and equivalent of any services to ensure the stability, reliability, reliability, or inhability of the selected integrated software as as service (SaaS) platforms, at each go-live with post go-live and post go-live support - 5 pts and acquisition of any services to ensure the stability, reliability, continuity, supportability, and acquisition of any services to ensure the stability, reliability, continuity, supportability, and acquisition of any services to ensure the stability, reliability, continuity, supportability, and sustainability of the selected integrated software as a service (SaaS) platforms, at each go-live with post go-live and not provide training, documentation of implementation. Total Average - Performance Plan and Other Benefits 16.00 27.00 10.00	Respondent's past performance and references - 5 pts	2.00	5.00	3.00	2.00	1.00	5.00	2.00	2.86			
Availability of other resources, including staffing capabilities and location of facilities - 5 pts 3.00	Respondent's demonstrated understanding and acceptance of the scope of work - 10 pts	7.00	10.00	6.00	5.00	4.00	8.00	6.00	6.57			
Total Average - Respondent's Reputation and Quality of Services 1900 35.00 23.00 17.00 30.00 22.00 23.71 Benefit to PHA - 30 pts The extent to which services, including the implementation approach, support services and collection of submitted sample plans and strategies proposed meet the PHA's needs - 10 pts The extent to which services, including the implementation approach, support services and collection of submitted sample plans and strategies proposed meet the PHA's needs - 10 pts The extent to which services, including the implementation approach, support services and collection of submitted sample plans and strategies proposed meet the PHA's needs - 10 pts The extent to which services, including the implementation approach, support services and collection of submitted sample plans and strategies proposed meet the PHA's needs - 10 pts The extent to which services, including the implementation approach, support services and collection of submitted sample plans and strategies proposed meet the PHA's needs - 10 pts The extent to which services, including, the sample plans and strategies proposed meet the PHA's needs - 10 pts Benefit to PHA - 30 pts The extent to which services, including the implementation approach, support services and collection of submitted sample plans and strategies proposed meet the PHA's needs - 10 pts The total, overall cost of major services to accoversion, data validation and exhibition of provide training, documentation of implementation and equisition of any services to ensure the stability, reliability, continuity, supportability, and sustainability of the selected integrated software as a service (SaaS) platforms, at each go-live with post go-live support - 5 pts 2.00 5.00 3.00 2.00 3.00 2.00 2.00 2.00 2.01 19.86 Overall Compliance with PHA Policies and Instructions - 10 pts Full completion of the proposal Response form and submission of the items required by the proposal depending and accurate to, all items set forth in Section C of the proposal Response form, an	Qualifications and experience of assigned personnel in delivery or projects like this Project - 5 pts	3.00	5.00	4.00	4.00	3.00	5.00	4.00	4.00			
The extent to which services, including the implementation approach, support services and collection of submitted sample plans and strategies proposed meet the PHA's needs - 10 pts The anticipated cost of all phases, as detailed in the scope, including major milestones outlined, discovered, or recommended, reasonably address risk identification and remediation, organizational change management, including costs related to compatibility (or lack thereof) for data governance, master data management, data conversion, data verification, data variidation and data migration from existing PHA applications with interfaces and integration to the software as a service (SaaS) platforms as selected - 5 pts Delivery, implementation, go-live and post go-live support, the availability and quality of functional and technical support resources, which have ability to timely deliver needed, requested, planned and unplanned services - 10 pts The total, overall cost of implementation, to provide training, documentation of implementation of any services to ensure the stability, reliability, continuity, supportsbility, and sustainability of the selected integrated software as a service (SaaS) platforms, at each go-live with post go-live support - 5 pts Total Average - Performance Plan and Other Benefits 16.00 27.00 21.00 18.00 18.00 18.00 19.06 Overall Compliance with PHA Policies and Instructions - 10 pts Full completion of the proposal Response form and submission of the items required by the proposal documents, including, but not limited to, all items set forth in Section C of the proposal Response form, and including addenda, if any - 4 pts Understanding and acceptance of PHA's contract requirements - 2 pts 0.00 1.00 1.00 0.00 1.00 1.00 1.00 2.00 2												
The extent to which services, including the implementation approach, support services and collection of submitted sample plans and strategies proposed meet the PHA's needs - 10 pts The anticipated cost of all phases, as detailed in the scope, including major milestones outlined, discovered, or recommended, reasonably address risk identification and remediation, organizational change management, including costs related to compatibility for lack thereof) for data governance, master data management, data conversion, data verification, data validation and data migration from existing PHA applications with interfaces and integration to the software as a service (SaaS) platforms as selected - 5 pts 3.00 3.00 4.00 3.00 3.00 2.00 2.00 2.00 2.86 Delivery, implementation, go-live support, the availability and quality of functional and technical support resources, which have ability to timely deliver needed, requested, planned and unplanned services - 10 pts The total, overall cost of implementation, or provide training, documentation of implementation and acquisition of any services to ensure the stability, reliability, continuity, supportability, and sustainability of the selected integrated software as a service (SaaS) platforms, at each go-live with post go-live support - 5 pts Total Average - Performance Plan and Other Benefits 16.00 27.00 21.00 18.00 18.00 21.00 18.00 19.86 Overall Compliance with PHA Policies and Instructions - 10 pts Full completion of the proposal Response form and submission of the items required by the proposal documents, including, but not limited to, all items set forth in Section C of the proposal Response form, and including addenda, if any - 4 pts Understanding and acceptance of PHA's contract requirements - 2 pts 0.00 1.00 1.00 0.00 1.00 1.00 1.00 2.00 2	Total Average - Respondent's Reputation and Quality of Services	19.00	35.00	23.00	20.00	17.00	30.00	22.00	23./1			
collection of submitted sample plans and strategies proposed meet the PHA's needs - 10 pts The anticipated cost of all phases, as detailed in the scope, including major milestones outlined, discovered, or recommended, reasonably address risk identification and remediation, organizational change management, including costs related to compatibility (or lack thereof) for data governance, master data management, data conversion, data verification, data validation and data migration from existing PHA applications with interfaces and integration to the software as a service (Saas) platforms as selected - 5 pts Delivery, implementation, go-live and post go-live support, the availability and quality of functional and technical support resources, which have ability to timely deliver needed, requested, planned and unplanned services - 10 pts The total, overall cost of implementation, to provide training, documentation of implementation and acquisition of any services to ensure the stability, reliability, continuity, supportability, and sustainability of the selected integrated software as a service (SaaS) platforms, at each go-live with post go-live support - 5 pts Total Average - Performance Plan and Other Benefits 10.00 27.00 27.00 21.00 18.00 18.00 19.80 19.86 Overall Compliance with PHA Policies and Instructions - 10 pts Full completion of the proposal Response form and submission of the items required by the proposal documents, including, but not limited to, all items set forth in Section C of the proposal Response form, and including addenda, if any - 4 pts Understanding and acceptance of PHA's contract requirements - 2 pts 2.00 4.00 4.00 3.00 1.00 1.00 1.00 2.00 2.00 1.00 1.00 0.01 1.00 1.00	Benefit to PHA - 30 pts											
discovered, or recommended, reasonably address risk identification and remediation, organizational change management, including costs related to compatibility (or lack thereof) for data governance, master data management, data conversion, data verification, data validation and data migration from existing PHA applications with interfaces and integration to the software as a service (SaaS) platforms as selected -5 pts Delivery, implementation, go-live and post go-live support, the availability and quality of functional and technical support resources, which have ability to timely deliver needed, requested, planned and unplanned services -10 pts The total, overall cost of implementation, to provide training, documentation of implementation and acquisition of any services to ensure the stability, reliability, continuity, supportability, and sustainability of the selected integrated software as a service (SaaS) platforms, at each go-live with post go-live support -5 pts Total Average - Performance Plan and Other Benefits Delivery, implementation, to provide training, documentation of implementation and acquisition of any services to ensure the stability, reliability, continuity, supportability, and sustainability of the selected integrated software as a service (SaaS) platforms, at each go-live with post go-live support -5 pts 2.00 5.00 3.00 2.00 3.00 2.00 2.00 2.00 2.01 18.00 19.86 Delivery, implementation, to provide training, documentation of implementation and acquisition of any services to ensure the stability, reliability, continuity, supportability, and sustainability of the selected integrated software as a service (SaaS) platforms, at each go-live with post go-live support -5 pts 2.00 5.00 3.00 2.00 3.00 2.00 3.00 2.00 2.00 18.00 19.86 Delivery, implementation, to provide training, documentation of implementation and submission of the items required by the proposal Response form, and including addenda, if any -4 pts 2.00 4.00 4.00 3.00 1.00 4.00 4.00 4.00 3.01 1.00 1.00 1.00 1.00 1.00 1.00 1		5.00	9.00	7.00	7.00	6.00	7.00	7.00	6.86			
functional and technical support resources, which have ability to timely deliver needed, requested, planned and unplanned services - 10 pts The total, overall cost of implementation, to provide training, documentation of implementation and acquisition of any services to ensure the stability, reliability, reliability, continuity, supportability, and sustainability of the selected integrated software as a service (SaaS) platforms, at each go-live with post go-live support - 5 pts Total Average - Performance Plan and Other Benefits 16.00 27.00 21.00 18.00 18.00 21.00 18.00 19.86 Overall Compliance with PHA Policies and Instructions - 10 pts Full completion of the proposal Response form and submission of the items required by the proposal documents, including, but not limited to, all items set forth in Section C of the proposal Response form, and including addenda, if any - 4 pts Understanding and acceptance of PHA's contract requirements - 2 pts 0.00 1.00 1.00 0.00 1.00 1.00 1.00 2.00 2	discovered, or recommended, reasonably address risk identification and remediation, organizational change management, including costs related to compatibility (or lack thereof) for data governance, master data management, data conversion, data verification, data validation and data migration from existing PHA applications with interfaces and integration to the	3.00	3.00	4.00	3.00	3.00	2.00	2.00	2.86			
The total, overall cost of implementation, to provide training, documentation of implementation and acquisition of any services to ensure the stability, reliability, continuity, supportability, and sustainability of the selected integrated software as a service (SaaS) platforms, at each go-live with post go-live support - 5 pts Total Average - Performance Plan and Other Benefits 16.00 27.00 21.00 18.00 18.00 21.00 18.00 19.86 2.00 5.00 3.00 2.00 3.00 2.00 2.00 18.00 19.86 2.00 27.00 21.00 18.00 18.00 19.86 Pull completion of the proposal Response form and submission of the items required by the proposal documents, including, but not limited to, all items set forth in Section C of the proposal Response form, and including addenda, if any - 4 pts 2.00 4.00 4.00 3.00 1.00 4.00 4.00 3.14 Understanding and acceptance of PHA's contract requirements - 2 pts 0.00 1.00 1.00 0.00 1.00 1.00 1.00 2.00 2		6.00	10.00	7.00	6.00	6.00	10.00	7.00	7.43			
Overall Compliance with PHA Policies and Instructions - 10 pts Full completion of the proposal Response form and submission of the items required by the proposal documents, including, but not limited to, all items set forth in Section C of the proposal Response form, and including addenda, if any - 4 pts Understanding and acceptance of PHA's contract requirements - 2 pts 0.00 1.00 1.00 0.00 1.00 1.00 1.00 0.00 1.00 1.00 0.00 1.00 0.00 1.00 0.00 1.00 0.00 1.00 0.00 1.00 0.00 1.00 0.00 1.00 0.00 1.00 0.00 1.00 0.00 1.00 0.00 1.00 0.00 1.00 0.00 1.00 0.00 1.00 0.00 1.00 0.00 1.00 0.00 0.00 1.00 0.00	The total, overall cost of implementation, to provide training, documentation of implementation and acquisition of any services to ensure the stability, reliability, continuity, supportability, and sustainability of the selected integrated software as a service (SaaS) platforms, at each go-live				2.00	3.00						
Full completion of the proposal Response form and submission of the items required by the proposal documents, including, but not limited to, all items set forth in Section C of the proposal Response form, and including addenda, if any - 4 pts 2.00 4.00 4.00 3.00 1.00 4.00 4.00 3.14 Understanding and acceptance of PHA's contract requirements - 2 pts 0.00 1.00 0.00 1.00 1.00 1.00 1.00 1.0	Total Average - Performance Plan and Other Benefits	16.00	27.00	21.00	18.00	18.00	21.00	18.00	19.86			
proposal documents, including, but not limited to, all items set forth in Section C of the proposal Response form, and including addenda, if any - 4 pts 2.00 4.00 4.00 3.00 1.00 4.00 4.00 3.14 Understanding and acceptance of PHA's contract requirements - 2 pts 0.00 1.00 0.00 1.00 1.00 1.00 2.00 2.00	Overall Compliance with PHA Policies and Instructions - 10 pts											
Transparency of all fees - 2 pts Response acceptably presented in terms of clarity, conciseness, organization and appearance - 2 pts Total Average - Overall Compliance with PHA Policies and Instructions 0.00 1.00 0.00 1.00 1.00 1.00 2.00 2.00	Response form, and including addenda, if any - 4 pts											
Response acceptably presented in terms of clarity, conciseness, organization and appearance - 2 pts		1							****			
Total Average - Overall Compliance with PHA Policies and Instructions 2.00 7.00 7.00 5.00 4.00 8.00 9.00 6.00	Transparency of all fees - 2 pts Response acceptably presented in terms of clarity, conciseness, organization and appearance - 2 pts											
TEAM AVERAGE TOTAL SCORES 5.5.5.5.0												
	TEAM AVERAGE TOTAL SCORES								58.59			